

Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmai.com  
SECY/CHN 015/08NKS

C A No. Applied For  
Complaint No. 404/2023

**In the matter of:**

Gurjeet Singh .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

**Quorum:**

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R Khan, Member (Tech.)

**Appearance:**

1. Mr. Imran Siddiqui, Counsel of the complainant
2. Ms. Ritu Gupta & Ms. Chhavi Rani, on behalf of respondent.

**ORDER**

Date of Hearing: 05<sup>th</sup> March, 2024  
Date of Order: 11th March, 2024

**Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)**

1. The complaint has been filed by Mr. Gurjeet Singh against BYPL-G.T. Road. The brief facts of the case giving rise to this grievance are that Mr. Gurjeet Singh applied for new connection vide request no. 8006585086, at premises no. 603/11-E, GF, GT Road, Village Chandrawli Alias, Shahdara, Delhi-110094, but OP rejected

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the application of the complainant for new connection due to connection already exists but complainant stated that this objection is wrong. Therefore, he requested the forum to direct the respondent for release of new connection.

2. OP in its reply briefly stated that the complainant is seeking fresh electricity connections on the ground floor at property bearing no, 603/11-E, GF, GT Road, Village Chandrawli Alias, Shahdara, Delhi-110094 vide request no. 8006585086. At the time of inspection it was found that complainant had earlier applied for connection on same site for first floor in July 2023 against order no. 8006414849. During site visit premises was found to be used as star guest house. Hence the said application was rejected for want of documents including.
  - a) Consent to establish/run guest house from DPCC (for industrial/commercial)
  - b) Hotel Certificate
  - c) Fire clearance certificate is also required.

Accordingly, as subject premises whole of which is owned by complainant wants second connection which can be for First Floor only as Ground Floor is already electrified then he has to submit the documents whereby he is authorized to run a guest house at the subject premises, failing which no new connection can be provided.

3. In response to the reply the complainant filed rejoinder. The complainant has applied new electricity connection at premises bearing no. 603/11-E, G/F, GT Road, Village chandrawli Alias, Shahdara, Delhi-110094, but respondent rejected the application of new connection of the complainant on the ground that connection already exist in the premises although there are two floors in the

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premises of the complainant i.e. ground plus one floor over it as mentioned in the reply by the respondent and the connection bearing CA no 101279729 which is being used at the first floor portion of the applied premises and a separate connection is applied for the ground floor premises by the complainant which is rejected by the respondent on the false ground of connection exist on the applied portion. Rejoinder further submitted that the complainant completed all the formalities of new connection for ground floor, in which no activity of guest house is being carried and all the averments mentioned by the respondent are false and denied.

4. Both the parties were directed to conduct joint site visit and to submit its report before the Forum. The joint visit report was submitted and it stated that at the time of visit Mr. Raj Kumar, representative of Mr. Gurjeet Singh was present. Ground plus one floor, commercial building and one meter exist at site.
5. From the narration of facts and material placed before us we find that already a non-domestic connection for a load of 13 KVA having CA no. 101279729 is installed in the applied premises having address 603/11-E, Main GT Road, Shahdara, Delhi. The said connection was energized many years ago and no floor is mentioned in the address, thus it can be said that the said connection was energized for the ground floor only. The new connection application of the complainant vide application no. 80065850860 is also for ground floor. Therefore, the application of the complainant is rightly rejected by OP as already there is an electricity connection on the ground floor of the applied premises.

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Secretary  
CGRF (BYPL)

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6. In the facts and circumstances aforesaid, we are of the view that the respondent has rightly rejected the application of new connection of the complainant. The complainant can apply for new electricity connection for first floor of the premises after completion of all the commercial formalities as per DERC Regulations 2017.

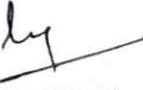
ORDER

The complaint is dismissed for electricity connection at the ground floor as the connection for ground floor already exists.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.

  
(NISHAT A ALVI)  
MEMBER (CRM)

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN

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*For  
A. Wazir*

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CGRF (BYPL)